

FIG. 2

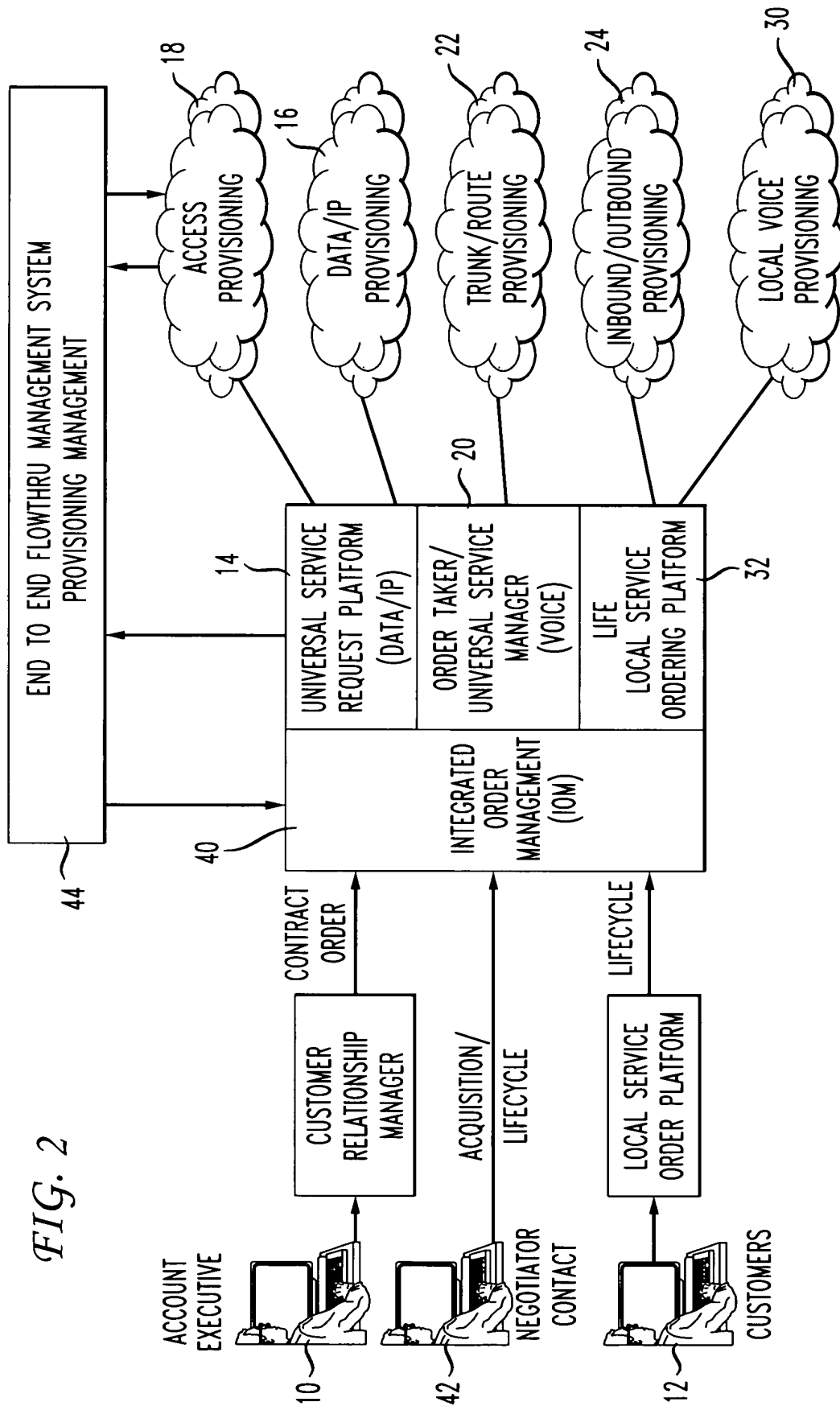
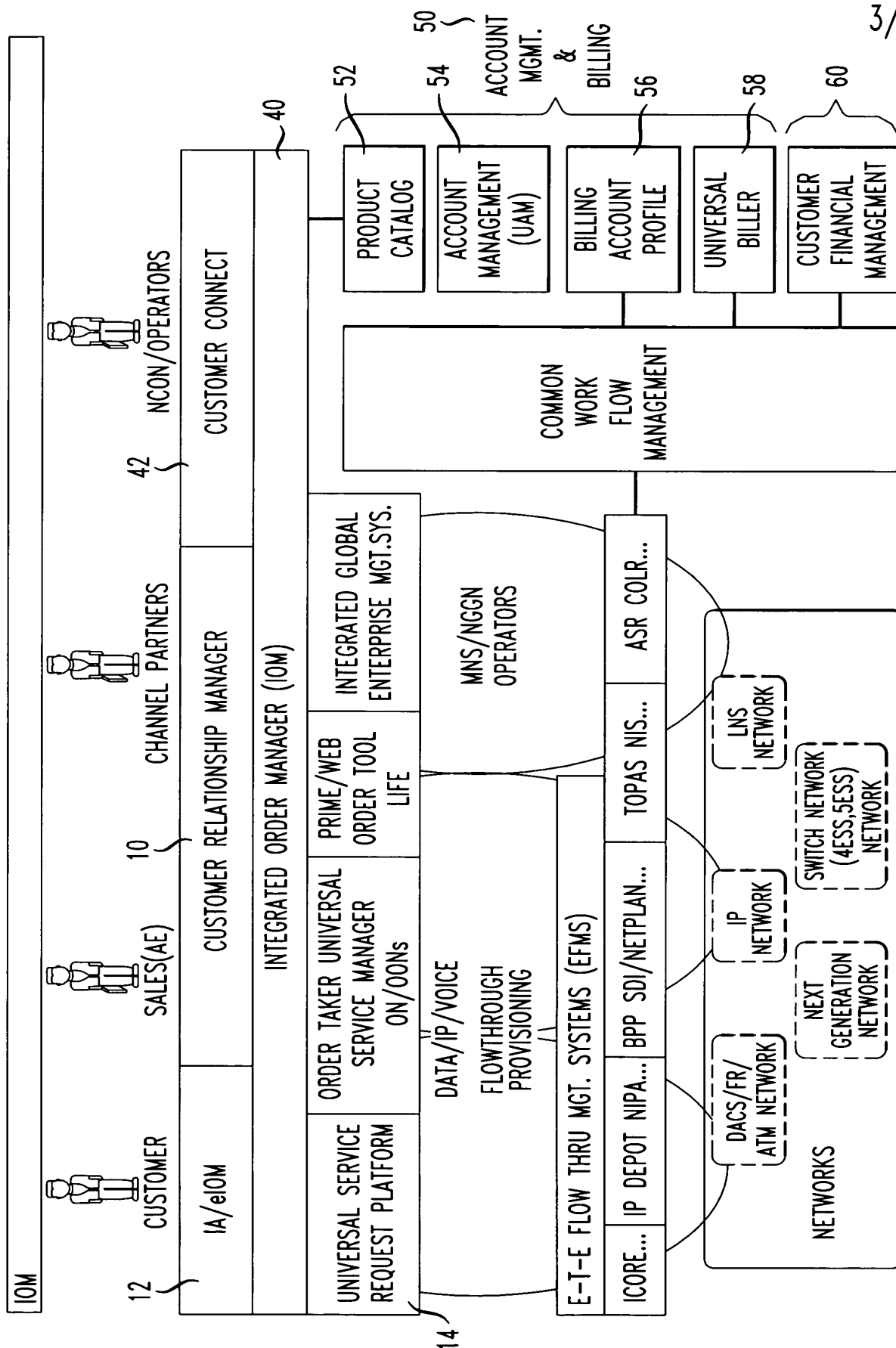


FIG. 3



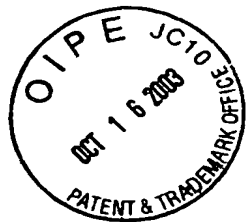


FIG. 4

Integrated Ordering Manager (IOM)											-		X	
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss			
AT&T Business				CRM Data Gathering										
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help										
Tue. Aug 13 17:22:54 EDT 2002 User ID: 9820337											View Cart			
Account		Frame Relay Product Catalog												
▷ Search		Please select one product:												
Order														
▽ New Service														
▷ Frame Relay														
▷ ATM														
▷ Private Line														
▷ Dedicated Voice														
▷ Switched Voice														
▷ Change Service														
▷ Disconnect Service														
Open														
▷ Project/ Cart														
▷														
Project Management														
▷														
▷														
View														
▷ Inventory														
▷ Report														
▷ Status														
▽ Profile														
Help														
▷														
▷ Outbound Switched Voice Training														

Partial Order

☐ New T1.5 with M24 Access

☐ New FR Port

☐ New FR PVC

Domestic Frame Relay Express Order

62 — ☒ Access, Port, PVC Express Ordering

☐ Access, Port Express Ordering

☐ PVC/SIW PVC Express Ordering

International Frame Relay

☐ New FR Port

* Country

☐ New Fr PVC

NEXT

* For Full T1.5 ports, access can be ordered from Port screen.

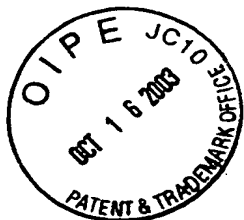


FIG. 5

Integrated Ordering Manager (IOM)										-	☐	X
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss	
AT&T Business				CRM Data Gathering								
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help								
Tue. Aug 13 17:25:08 EDT 2002 User ID: 9820337										View Cart		
Account		Add New Relay Access, Port, PVC Page 1 of 6										
▷ Search		Select Account Information										
Order		Select the Account for the order if it is not correct. Note: Fields marked with a black asterisk(*) are required.										
▷ New Service		MCN/AT&T										
▷ Frame Relay		* This order is being placed for:										
▷ ATM		Customer# GRC SOC Name										
▷ Private Line		720880 000 NE 3COM ▼										
▷ Dedicated Voice		* Select Contract/CAPN: 98103001 ▼ — 62										
▷ Switched Voice		* Enter the Technical Contact who can answer questions from										
▷ Change Service		AT&T about the order.										
▷ Disconnect Service		The Technical Contact's Email address and/or Fax number is required.										
Open		◉ Select Existing Name: Jan Bogdanovich ▼										
▷ Project/ Cart		○ Enter New Name: <input type="text"/>										
▷		* Phone: 508 - 323 - 1126 ** <input type="text"/>										
Project Management		Email: jan_bogdanovich@3Com.com										
▷		Fax: <input type="text"/> - <input type="text"/> - <input type="text"/> ** <input type="text"/>										
▷		64										
View		◀ Back NEXT ▶ Cancel										
▷ Inventory												
▷ Report												
▷ Status												
▽ Profile												
Help												
▷												
▷ Outbound Switched Voice Training												

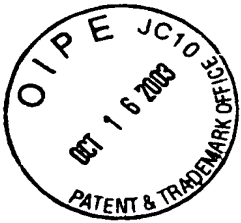


FIG. 6

Integrated Ordering Manager (IOM)												-	□	X	
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss				
AT&T Business				CRM Data Gathering											
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help											
Tue. Aug 13 17:27:01 EDT 2002				User ID: 9820337								View Cart			
Account		Enter Port Information										Add New Relay Access, Port, PVC Page 2 of 6			
▷ Search															
Order															
▽ New Service															
▷ Frame Relay															
▷ ATM															
▷ Private Line															
▷ Dedicated Voice															
▷ Switched Voice															
▷ Change Service															
▷ Disconnect Service															
Open															
▷ Project/ Cart															
▷															
Project Management															
▷															
▷															
View															
▷ Inventory															
▷ Report															
▷ Status															
▽ Profile															
Help															
▷															
▷ Outbound Switched Voice Training															

Port Bill TO

* Select a Port Speed: 64K (1 Channel on a T1.5 W/M24) ▾

* Select a Protocol: LMI ▾ 66

68

* Enter your Port Alias or Port DLCI:

Port Alias: new port (Name to use on future reports)

Port DLCI: | (If Blank, one will be assigned. Range 16 to 1007)

◀ Back NEXT ▶ Cancel

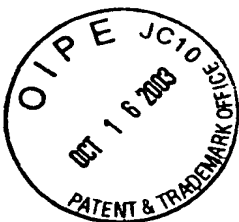


FIG. 7

Integrated Ordering Manager (IOM)												
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss	
AT&T Business				CRM Data Gathering								
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help								
Tue. Aug 13 17:28:15 EDT 2002 User ID: 9820337										View Cart		
Account				Enter Access Information								
▷ Search				Add New Relay Access, Port, PVC Page 3 of 6								
Order				The speed you selected requires T1.5 With M24								
▽ New Service				* Do you want to search for an existing T1.5 With M24								
▷ Frame Relay				<input type="radio"/> Yes, Search for an existing T1.5 With M24								
▷ ATM				<input checked="" type="radio"/> No, Order a New T1.5 With M24.								
▷ Private Line				* No Channels selected. Select Channels								
▷ Dedicated Voice				* Select a Jack Type: RJ48X SINGLE_CKT (We recommend SINGLE_CKT)								
▷ Switched Voice				* Use AT&T Preferred Access Provider?								
▷ Change Service				<input checked="" type="radio"/> Yes								
▷ Disconnect Service				<input type="radio"/> No (Note: Selecting "No" may incur extra charges)								
Open				Special Installation Instructions (i.e.: Call first before coming):								
▷ Project/ Cart				Special Characters are not allowed and you can not exceed 143 Characters.								
▷				<div style="border: 1px solid black; height: 40px; width: 100%; position: relative;"><div style="position: absolute; right: 0; top: 0; bottom: 0; width: 20px; text-align: center;">70 </div></div>								
Project Management				Important: Inside wiring is your company's responsibility.								
▷												
▷												
View												
▷ Inventory												
▷ Report												
▷ Status												
▽ Profile												
Help												
▷												
▷ Outbound Switched Voice Training												

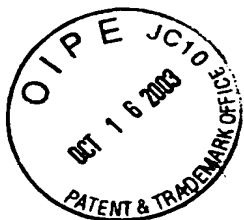


FIG. 8

Integrated Ordering Manager (IOM)										-		X	
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss		
AT&T Business				CRM Data Gathering									
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help									
Tue. Aug 13 17:34:27 EDT 2002 User ID: 9820337										View Cart			
Account		Enter Local Information										Add New Relay Access, Port, PVC Page 4 of 6	
▷ Search													
Order													
▽ New Service													
▷ Frame Relay													
▷ ATM													
▷ Private Line													
▷ Dedicated Voice													
▷ Switched Voice													
▷ Change Service													
▷ Disconnect Service													
Open													
▷ Project/ Cart													
▷													
Project Management													
▷													
▷													
View													
▷ Inventory													
▷ Report													
▷ Status													
▽ Profile													
Help													
▷													
▷ Outbound Switched Voice Training													

* Has Service been installed at the port's location?

☒ No, it is a new location

☐ Yes, it is an existing location

Location Address

☒ Existing Name: ▾

☐ New Name: ▾

* Street:

Building:

* Room: Suite:

* City: *Floor:

* Country: ▾ * State: ▾ *Zip

Local Contact

* Contact Name: * Contact Phone: - - **

Contact Email: * Local Area Code and Exchange: -